Dear clients and friends of RZH,

Amid the coronoavirus headlines, we wanted to let you know that RZH Advisors is committed to providing you with the same level of service that you have come to expect for over 20 years. Over the last several years, we have made significant investments in our technology in an effort to be prepared for disruptive events such as the coronavirus. As mandated by the SEC, and for over 10 years, we had instituted a business continuity plan so that in the event of a situation similar to this, our service to you would remain seamless. RZH Advisors is well-prepared to work remotely and continue to meet your needs. We have complete virtual capabilities allowing secure access to all of our systems and files. In addition, our voicemail system sends copies of all messages to our emails to minimize messages being missed. Dana, Carl and Spencer also have a virtual phone app that connects our offices phones to their personal cells, making them completely accessible.We have increased our office cleanings, are using hand-sanitizer and Clorox wipes, as well as limiting contact with outside vendors.

We have been communicating with our custodian, Fidelity, to ensure that they also have the proper contingency plans. They are confident that their plans will allow them to continue to meet client needs.

For clients that are currently scheduled to come in to our offices, you are still welcome to come in (although we will not hug you for the time being) or we can arrange a virtual meeting if that makes you more comfortable. For those who would like to speak to us, we are more than happy to schedule a video or conference call in order to review your personal situation.

We are confident that we have the proper provisions in place to remain open for business. Should the situation change, please know that we will keep you informed of any updates. Our hearts go out to all those who have been affected.

Thank you for being a loyal partner,

Dana, Carl and Spencer

www.rzhadvisors.com

Important Dislosures

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